

Privacy Policy Terms and Conditions ('Privacy Policy') for Cophall Parking Gatwick Ltd (CPG)



Cophall Parking Gatwick

Parking with a smile

Cophall Parking Gatwick Limited (a company registered in England and Wales under number 5648696) takes your privacy seriously. We ask that you read this Privacy Policy carefully as it contains important information about what to expect when CPG collects personal information about you and how CPG will use your personal data.

Cophall Parking Gatwick Limited registered office is Cophall Farm, Effingham Road, Copthorne, West Sussex, RH10 3HZ.

This policy applies to information we collect about:

- visitors to our website
- people who register for our parking services ('Services')

1 The information we collect about you

When you register for our Services we collect the following personal information from you:

- your name
- postal address
- phone number(s)
- email address
- credit/debit card details
- vehicle details

2 How we will use the information about you

We gather this information to allow us to process your registration and provide the Services requested. The relevant information is then used by us, our agents and sub-contractors to provide our Services and communicate with you on any matter relating to our Services in general. If you agree, we may also contact you about other products and services we think may be of interest to you.

We may also use aggregate information and statistics for the purposes of monitoring website usage in order to help us to develop our website and our Services. We may also provide such aggregate information to third parties. These statistics will not include information that can be used to identify you.

From time to time we may provide your information to our customer service agencies for research and analysis purposes so that we can monitor and improve the services we provide. We or our agents and sub-contractors may contact you by post, email or telephone to ask you for your feedback and comments on our services.

3 Marketing

We may also wish to provide you with information about special features of our website or any other service or products we think may be of interest to you. If you would rather not receive this information, please send a blank email message to unsubscribe@cophallparking.co.uk. If you agree to us providing you with marketing information, you can always opt out at a later date.

We may also want to provide you with related information from third parties we think may be of interest to you. If you would rather not receive this information, please send an email to unsubscribe@cophallparking.co.uk. If you agree to us providing you with third party marketing information, you can always opt out at a later date.

4 Our use of cookies and other information-gathering technologies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. The information is used to track visitor use of the website and to compile statistical reports on website activity. For further information about cookies visit www.aboutcookies.org or www.allaboutcookies.org. You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases some of our website features may not function if you remove cookies from your browser.

5 How we protect your information

We have put in place the following security procedures and technical and organisational measures to safeguard your personal information: firewalls, browser certification technology, encryption, limited access, use of passwords.

We will use all reasonable efforts to safeguard your personal information. However, you should be aware that the use of email and the Internet is not entirely secure and for this reason we cannot guarantee the security or integrity of any personal information which is transferred from you or to you via email or the Internet. If you are concerned about the nature of the information you are sending, you may wish to send it by postal mail instead.

6 Access to your information and updating and correcting your information

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please send an email to Emma Carter at emma.carter@cophallparking.co.uk or send a letter to Emma Carter, Cophall Parking Gatwick, Effingham Road, Copthorne, West Sussex, RH10 3HZ. We may make a small charge for this service.

We want to ensure that your personal information is accurate and up to date. If any of the information that you have provided to CPG changes, for example if you change your email address, name or payment details, please let us know the correct details by sending an email to Emma Carter at emma.carter@cophallparking.co.uk or send a letter to Emma Carter, Cophall Parking Gatwick, Copthorne, West Sussex, RH10 3HZ. You may ask us, or we may ask you, to correct information you or we think is inaccurate, and you may also ask us to remove information which is inaccurate.

7 Sale of business

If CPG's business is sold or integrated with another business your details may be disclosed to our advisers and any prospective purchasers and their advisers and will be passed on to the new owners of the business.

8 Your consent

By submitting your personal information you consent to the use of that information as set out in this policy.

9 Changes to Privacy Policy

We keep our Privacy Policy under regular review. If we change our Privacy Policy we will post the changes on this page, and place notices on other pages of the website, so that you may be aware of the information we collect and how we use it at all times. This Privacy Policy was last updated on 16th April 2013.

10 How to contact CPG

We welcome your views about our website and our Privacy Policy. If you would like to contact us with any queries or comments please send an email to Emma Carter emma.carter@cophallparking.co.uk or send a letter to Emma Carter, Cophall Parking Gatwick, Copthorne, West Sussex, RH10 3HZ.

11 Links to other websites

Our website may contain links to other websites. This Privacy Policy only applies to this website so when you access links to other websites you should read their own privacy policies.